



**INSTRUCTIONS ON HOW TO USE THE ONEHEALTH
'SEARCH FOR A PROVIDER' FUNCTION**

*Utilize these instructions to search/locate a southern Nevada provider
(see page 5 for instructions to search/locate a northern Nevada provider)*

- A. Log-on to **www.one-healthcare.com**
- B. Select either 'Las Vegas Firefighters Enter Here', found on the bottom of the page displayed.



- C. If you selected ‘Las Vegas Firefighters Enter Here’, next select ‘Find a Doctor or Facility in Southern Nevada’.

oneHealth

About Us Providers Members Contact Us

Las Vegas Firefighters

The Trustees of the Las Vegas Firefighters Health and Welfare Trust are pleased to welcome our members to the OneHealth network. Here you can search for medical providers and facilities that are in-network as part of your plan based on where you live.

PROVIDER DIRECTORIES

Please choose from these options

- Find a Doctor or Facility in Southern Nevada
- Health Service Coalition Contracted Hospitals
- Find a Doctor or Facility in Northern Nevada
- Find a Doctor or Facility Outside of Nevada

Need help?
Click here to download the Provider Search Guide

- D. From the ‘Looking for a Doctor?’ page, enter the parameters you would like to search on. We have provided a brief description below of suggestions.

Quality

Collaborative Innovative

Looking for a doctor?

Search for a doctor by Name, Specialty, Gender, City, or Zip Code

[Request a Provider](#)

Physician and/or Practice Name (first, last or both) Select Gender Select Specialty

Any City Zip Code Search Radius

Search

Physician and/or Practice Name (first, last or both):

By entering ‘John’ you will receive results of all Providers with the first and last names that include ‘John’ [ex. John, Johnson, Johnnie] as well as all Practices/Facilities with ‘John’ in their practice name [ex. Johnson Family Practice, Johnson Memorial].

Select Gender

If you would prefer a *Male* or *Female* provider you may narrow your search results to display either just female or just male providers. If you do not have a preference or do not know the gender of the provider you are searching for, do not make a selection. When searching by a Practice or Facility name do not make a selection.

Select Specialty

If you know your provider's specialty or would like your search results to only display providers, practices and/or facilities of a specific specialty you may select the desired specialty here. If you are unsure of a provider's specialty or can not find a specific provider you are searching for, you may want to search by name without making a selection here.

Any City

The listing provided in this field pulls specifically from the providers, practices and facilities listed. If you are unsure of a provider's city or can not find a specific provider you are searching for, you may want to search by name without making a selection here.

Zip Code

The results displayed when searching by zip code may vary. Some zip codes are only recognized for P.O. Boxes or Mailing Address and not as physical locations. If you are unsure of a provider's zip code or can not find a specific provider you are searching for when entering their zip code, you may want to search by name and city without making a zip code entry.

Search Radius

If you have entered a city name or zip code, you may add a 'radius search' criteria for your search results to display information related to the city and/or zip code as well as its surrounding area.

- E. If you are unable to locate a specific provider you may send OneHealth a request to verify if the provider is or is not participating on the network AND/OR to add the provider to the network. The 'Request a Provider' form may be accessed from three different locations on the web-site.
1. From the middle of the 'Looking for a Doctor?' page of the 'Find a Doctor or Facility in Southern Nevada' search, click 'Request a Provider'

oneHealth

Home About Us Providers Members Contact Us

Quality

Collaborative

Innovative

Looking for a doctor?

Search for a doctor by Name, Specialty, Gender, City, or Zip Code

Request a Provider

Physician and/or Practice Name (first, last or both) Select Gender Select Specialty

Any City Zip Code Search Radius

Search

2. On the bottom of the southern Nevada search results page, click 'Request a Provider'

ETHEL	SMITH APRN	Pain Management	NEVADA COMPREHENSIVE PAIN CENTER	2007 W. CHARLESTON BLVD., #100 LAS VEGAS, NV, 89102	(702) 770-9999	Add to my cart
IVAN	GOLDSMITH MD	Internal Medicine	INNOVATIVE CARE PHYSICIANS	5375 S. FORT APACHE RD., #102 & 103 LAS VEGAS, NV, 89148	(702) 367-0808	Add to my cart
JAMIE	SMITH APRN	Orthopedic Surgery	NEVADA ORTHOPEDIC & SPINE CENTER	7455 W. WASHINGTON, #160 LAS VEGAS, NV, 89128	(702) 258-3773	Add to my cart
JAMIE	SMITH APRN	OB/Gyn	WOMEN'S HEALTH ASSOCIATES OF SOUTHERN NEVADA	1250 S. EASTERN AVE. LAS VEGAS, NV, 89104	(702) 438-2229	Add to my cart
JAMIE	SMITH APRN	OB/Gyn	WOMEN'S HEALTH ASSOCIATES OF SOUTHERN NEVADA	1950 PINTO LN. LAS VEGAS, NV, 89106	(702) 438-2229	Add to my cart
JOSHUA	SMITH PAC	Family Practice	FAMILY DOCTORS OF GREEN VALLEY	291 N. PECOS RD. HENDERSON, NV, 89074	(702) 616-9471	Add to my cart

« < 1 2 > »

Still haven't found what you're looking for?

Physician and/or Practice Name (first, last or both)

Select Gender

Select Specialty

Any City

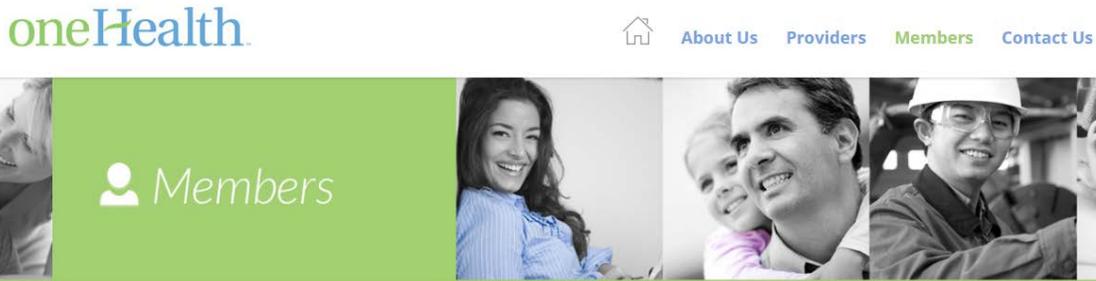
Zip Code

Search Radius

Search

Request a Provider

3. On the left side of the Members page, click 'Request a Provider'



Request Provider

Las Vegas Firefighters
Enter Here

All Other Health Plan Members

Members

Welcome to OneHealth. Members who utilize the OneHealth Provider Network are notified by their employer and should be holding a member ID card with the logo on it as displayed below:



OneHealth, in partnership with our parent company Hometown Health, has a variety of online tools and resources available to members. If you need help with this site or have questions about your health insurance, please contact the Customer Service number on the back of your member ID card.

[Hometown Health Customer Service Resources](#)

Hometown Health

INSTRUCTIONS ON HOW TO USE THE HOMETOWN HEALTH ONLINE PROVIDER DIRECTORY

Utilize these instructions to search/locate a northern Nevada provider (see page 1 for instructions to search/locate a southern Nevada provider)

A. Log-on to www.one-healthcare.com

B. Select 'Las Vegas Firefighters Enter Here', found on the bottom of the page displayed.



The screenshot shows the OneHealth website homepage. At the top left is the 'oneHealth' logo. To the right is a navigation menu with a home icon and links for 'About Us', 'Providers', 'Members', and 'Contact Us'. Below the navigation is a large banner image divided into six sections: a woman smiling, a woman and child hugging, a green box with a checkmark and the word 'Quality', a man in a hard hat, a blue box with a handshake icon and the word 'Collaborative', and a blue box with a lightbulb icon and the word 'Innovative'. Below the banner is a text block: 'OneHealth is a comprehensive, locally operated, Provider Network in Southern Nevada.' followed by a paragraph: 'We believe the patient-physician relationship is the foundation of a successful health care delivery system. In support of this belief, we strive to be proactive in supplying both our contracted providers and the members who access them with the tools needed to navigate through and understand health plan benefits effectively.' Below this is a 'FIND A PROVIDER' section with two buttons: 'All Other Health Plan Members' and 'Las Vegas Firefighter Participants'. Both buttons have an 'Enter Here' link below them. An arrow points to the 'Enter Here' link under the 'Las Vegas Firefighter Participants' button.

C. Next, select 'Find a Doctor or Facility in Northern Nevada'.

oneHealth [Home](#) [About Us](#) [Providers](#) [Members](#) [Contact Us](#)

Las Vegas Firefighters

The Trustees of the Las Vegas Firefighters Health and Welfare Trust are pleased to welcome our members to the OneHealth network. Here you can search for medical providers and facilities that are in-network as part of your plan based on where you live.

PROVIDER DIRECTORIES

Please choose from these options

- Find a Doctor or Facility in Southern Nevada
- Health Service Coalition Contracted Hospitals
- Find a Doctor or Facility in Northern Nevada
- Find a Doctor or Facility Outside of Nevada

[Need help?](#)
Click here to download the Provider Search Guide

D. You will be redirected to Hometown Health's website and provider search page. **You can enter any search criteria in the box (i.e. Provider Name, City, Zip Code or Specialty or combination thereof).**

Hometown Health [Find a Doctor](#) [Member Support](#) [For Providers](#) [For Brokers](#) [Healthy Tracks](#) [Search](#)

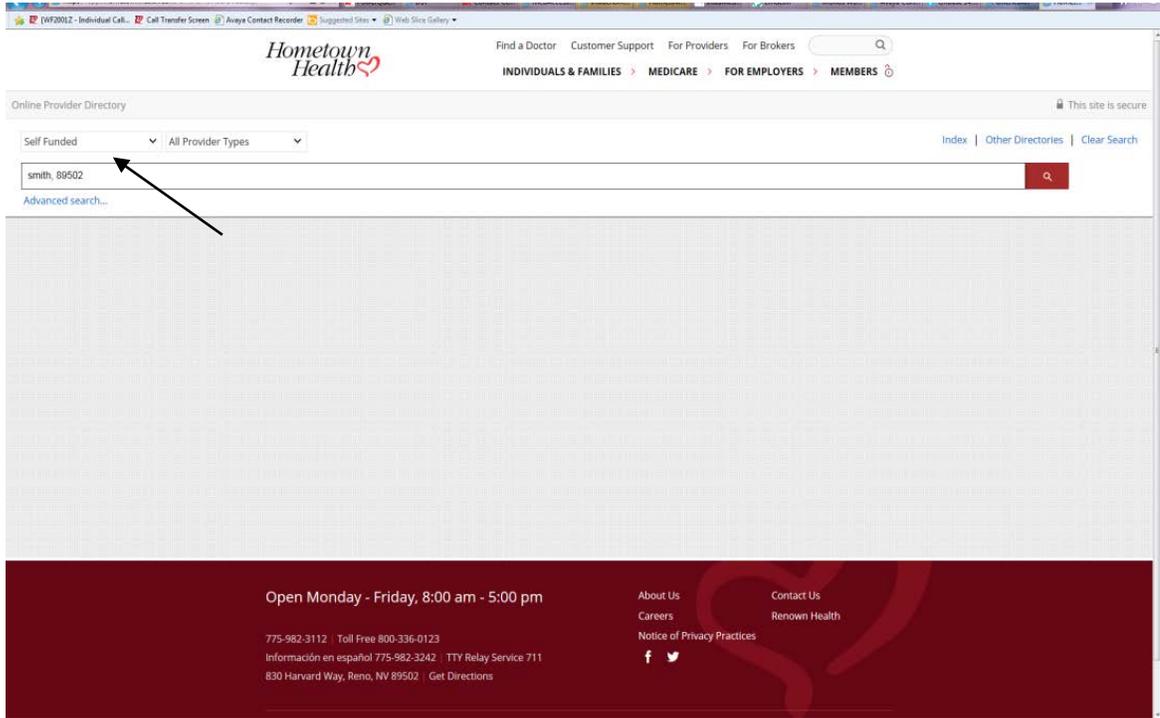
INDIVIDUALS & FAMILIES [MEDICARE](#) [FOR EMPLOYERS](#) [MEMBERS](#)

Self Funded [All Provider Types](#) [Index](#) | [Other Directories](#) | [Clear Search](#)

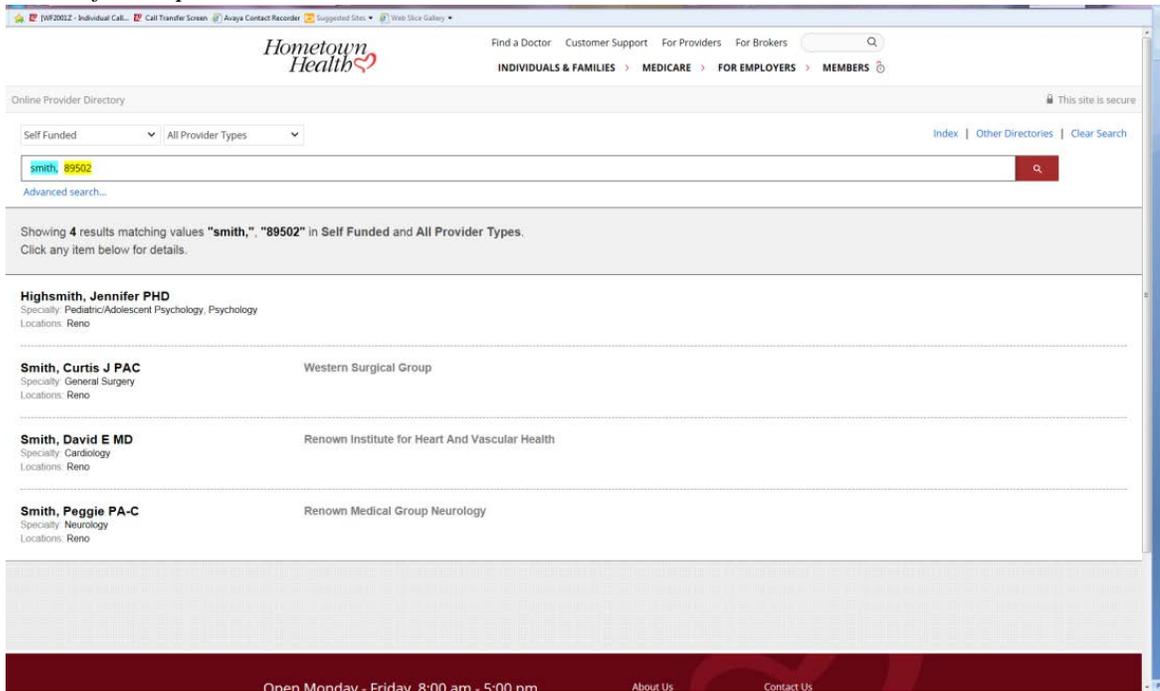
Search providers: type last name, specialty, city, zip code, more... [Advanced search...](#)

Open Monday - Friday, 8:00 am - 5:00 pm [About Us](#) [Contact Us](#)

Example:



Results of Example:



- E. Once you have located the provider you are looking for you can click on the provider's name and obtain additional information regarding provider location, phone number and fax number.

The screenshot shows the Hometown Health website's Online Provider Directory. At the top, there is a navigation bar with the Hometown Health logo and links for "Find a Doctor", "Customer Support", "For Providers", and "For Brokers". Below this is a search bar with the text "smith 89502" and a red search button. The search results display the name "Highsmith, Jennifer PHD" and a table with the following information:

Specialty	Type	ID
Pediatric/Adolescent Psychology Psychology	Specialists	44297

Below the table, there is a section titled "Locations for this provider". It lists the address: "2450 Vassar St Ste 3A, Reno, NV 89502, Washoe County". To the right of the address, it says "Accepting at this location" and "Self Funded". To the right of the text is a map showing the location of the provider. The map includes a red pin and a blue location marker. The map also has a "Click map to enlarge" button and a "Map | Street View" link.